



## **MISSION STATEMENT**

To provide high quality, reasonably priced utility products and services to the community of Sauk Centre.

## **VISION STATEMENT**

To be the best provider of utility products and services that we can be.

## **CORE VALUES**

Sauk Centre Public Utilities is a publicly owned business where excellence of work and integrity of character are daily expectations for all employees, Public Utilities Commission members and other associates. The following Core Values describe those expectations in greater detail:

### **CUSTOMER-FOCUSED**

We are customer-focused. We value and strive to continually understand and respond to the increasing and changing needs of the people we serve.

### **RELIABILITY**

We are going to be there when you need us.

**INTEGRITY**

We are committed to doing business openly and honestly.

**ACCOUNTABILITY**

We maintain procedures and controls to assure that we conduct our business in a manner consistent with local, state and federal regulations and laws.

**INNOVATIVE**

We aggressively explore new policies, procedures, processes and technologies.

**COMPETENCE**

Excellence in work product and performance will be an objective of every Sauk Centre Public Utilities employee.